

# DrCare247

*Revolutionize your  
healthcare practice  
with a complete  
digital platform*

**Secure, Convenient  
and Effective**





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We are revolutionizing telemedicine by providing accessible and convenient virtual care, empowering healthcare providers to meet patient needs, and redefining the way healthcare is delivered.

*DrCare247 Team*





# About Us



Our primary objective is to contribute to positive changes in society by building a vibrant community that offers IT products, services, and consulting to our customers.

- Started in 2011
- 20+ years of experience
- Chicago, Chennai
- Start-up to Fortune 500 clients
- 100+ People
- 25+ Happy Clients
- 100+ Projects Delivered

## OUR 4C's

### *Customer*

We put our customer's needs at the center of all we do, develop partnerships and exceed their expectations.

### *Commitment*

Always a step ahead in absorbing market trends and delivering breakthroughs.

### *Competency*

Driven by a team of experts with diverse skills aligned with a common mission.

### *Culture*

A people-driven organization that nurtures renewed thinking.

*As a company, we focus on our people first!*

*As a team, we focus on our customers first!*



# Introduction to DrCare247

DrCare247 is the innovative healthcare solution offered by GENIX Technologies Inc. Our primary focus is on delivering top-quality telehealth technology solutions, including remote patient monitoring, EHR, and practice management. We specialize in custom brand solutions, 3<sup>rd</sup> party integrations, and customized workflows that can be tailored to fit any use case or business model. Our goal is to provide our clients with the most effective and efficient healthcare solutions that drive better patient outcomes, enhance patient engagement, and reduce healthcare costs.

## Why choose us?

At DrCare247, we are dedicated to staying at the forefront of healthcare technology and innovation. Our team of experts includes:

- Experienced healthcare professionals
- Software engineers
- Data analysts

who work together to develop cutting-edge solutions for the healthcare industry.

## What makes us unique?

### *Advanced technology*

DrCare247 utilizes cutting-edge technology to provide seamless and user-friendly healthcare solutions.

### *Experienced team*

Our team has extensive experience in healthcare technology and is dedicated to providing exceptional customer support.

### *Scalable platform*

Regular updates and enhancements to the platform to ensure it meets the evolving needs of the healthcare industry.

### *Support*

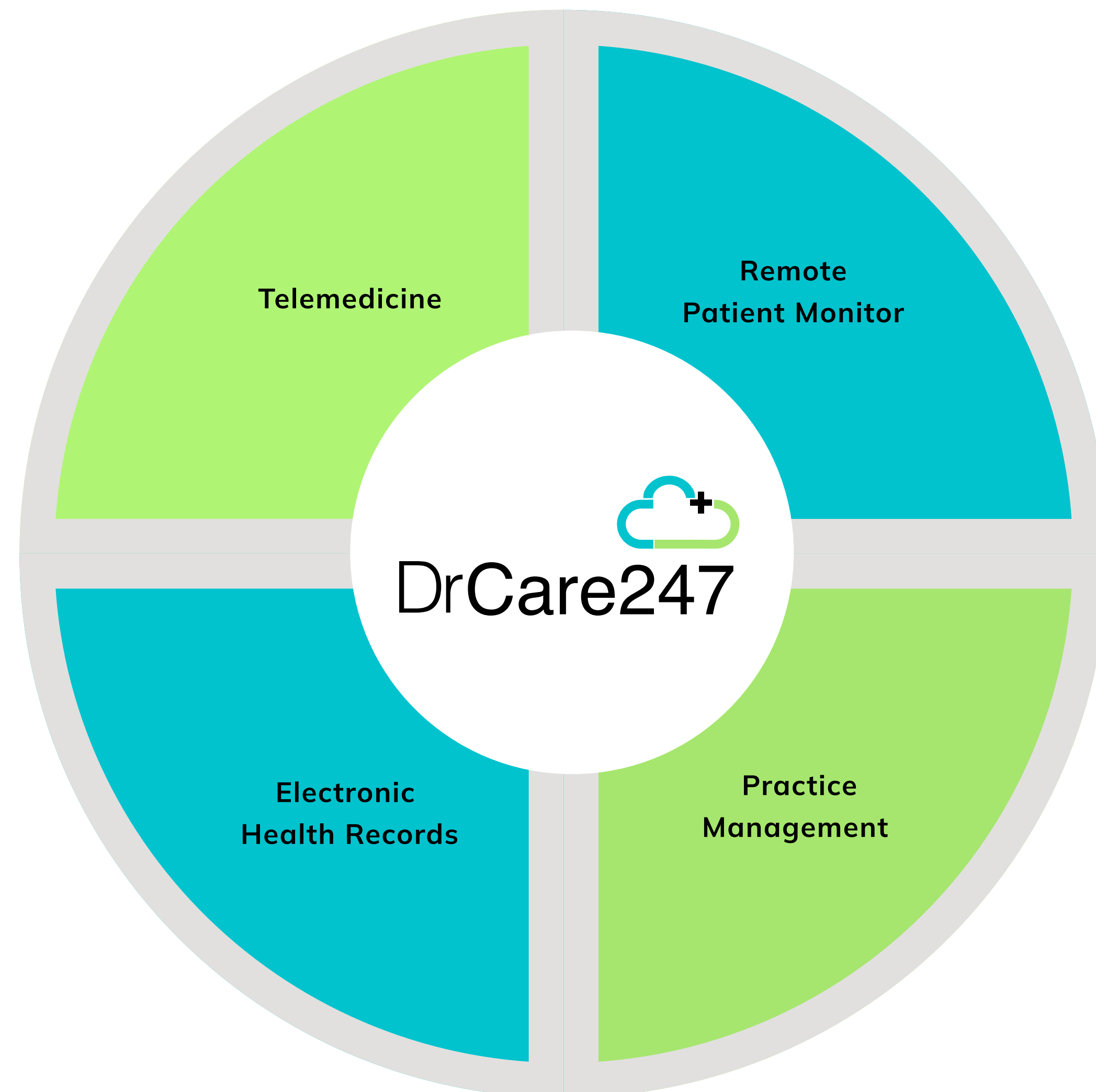
Dedicated account managers to provide personalized assistance and support

### *Affordable pricing*

We offer competitive pricing options to ensure accessibility for all healthcare organizations.



# Our Core



Introducing the powerhouse of DrCare247 - Designed to revolutionize the healthcare industry, our platform provides a seamless, all-in-one solution for healthcare providers, offering state-of-the-art features and functionalities that simplify workflows.

Enhance patient care, and ultimately drive better outcomes. With its intuitive interface, comprehensive tools, and user-friendly design, The Platform is the ultimate game-changer for the future of healthcare.

- Single platform for all healthcare provider needs
- Patient engagement tools, mobile app, and patient portal for enhanced patient experience
- EMR and EHR integration for improved care coordination and data management
- RPM capabilities for virtual care services
- Customized flow for virtual consultations, medical documentation, medication prescription, remote patient monitoring, and scheduling follow-up appointments
- Reporting and analytics capabilities for data analysis and improving quality of care

# Highlights

**276K +**  
**PATIENTS REGISTERED**

**179K +**  
**TELEMEDICINE VISITS**

**380K +**  
**VISITS COMPLETED**

**187K +**  
**BILLS GENERATED**

**123K +**  
**LAB ORDERS**



# Telemedicine

*Preserve your brand with a  
customized platform in  
your niche*





# Telemedicine



## Comprehensive telemedicine tools

DrCare247 Telemedicine Platform provides a wide range of tools and features that allow healthcare providers to seamlessly connect with patients. These tools include virtual consultations, remote patient monitoring, prescription management, and more, empowering patients to take control of their care.

## Enhanced care quality and efficiency

By utilizing the DrCare247 Telemedicine Platform, healthcare providers can offer high-quality care, increase patient engagement, and improve care coordination. The platform is designed to reduce costs and increase efficiency, enabling providers to deliver personalized services that meet the unique needs of patients, regardless of their location or specialty.

## Convenient and accessible healthcare

DrCare247 Telemedicine Platform revolutionizes healthcare delivery by offering convenience and accessibility. Patients can experience the benefits of modern healthcare through virtual consultations and other remote services, eliminating the need for in-person visits. Joining the platform allows healthcare providers to be part of this healthcare revolution and transform the way they deliver care to their patients.

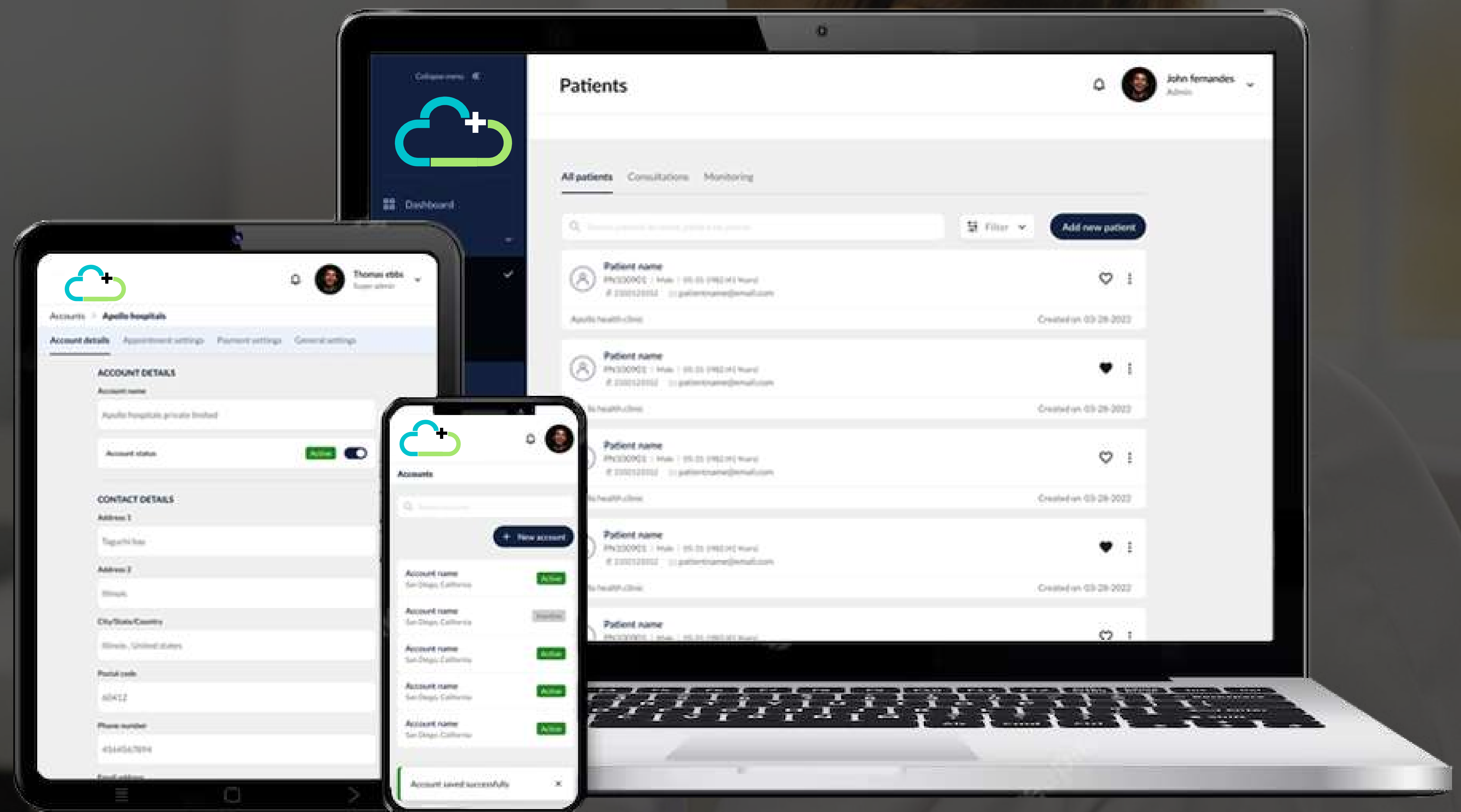


# Key Features

- Easy to use interface
- Secure and HIPAA compliant
- Virtual visits with high-quality video and audio
- Customizable patient forms and questionnaires
- Integration with 3<sup>rd</sup> party systems
- 24/7 support and training
- Mobile and web-based access
- Electronic prescriptions and billing
- Real-time patient monitoring and analytics

# Benefits

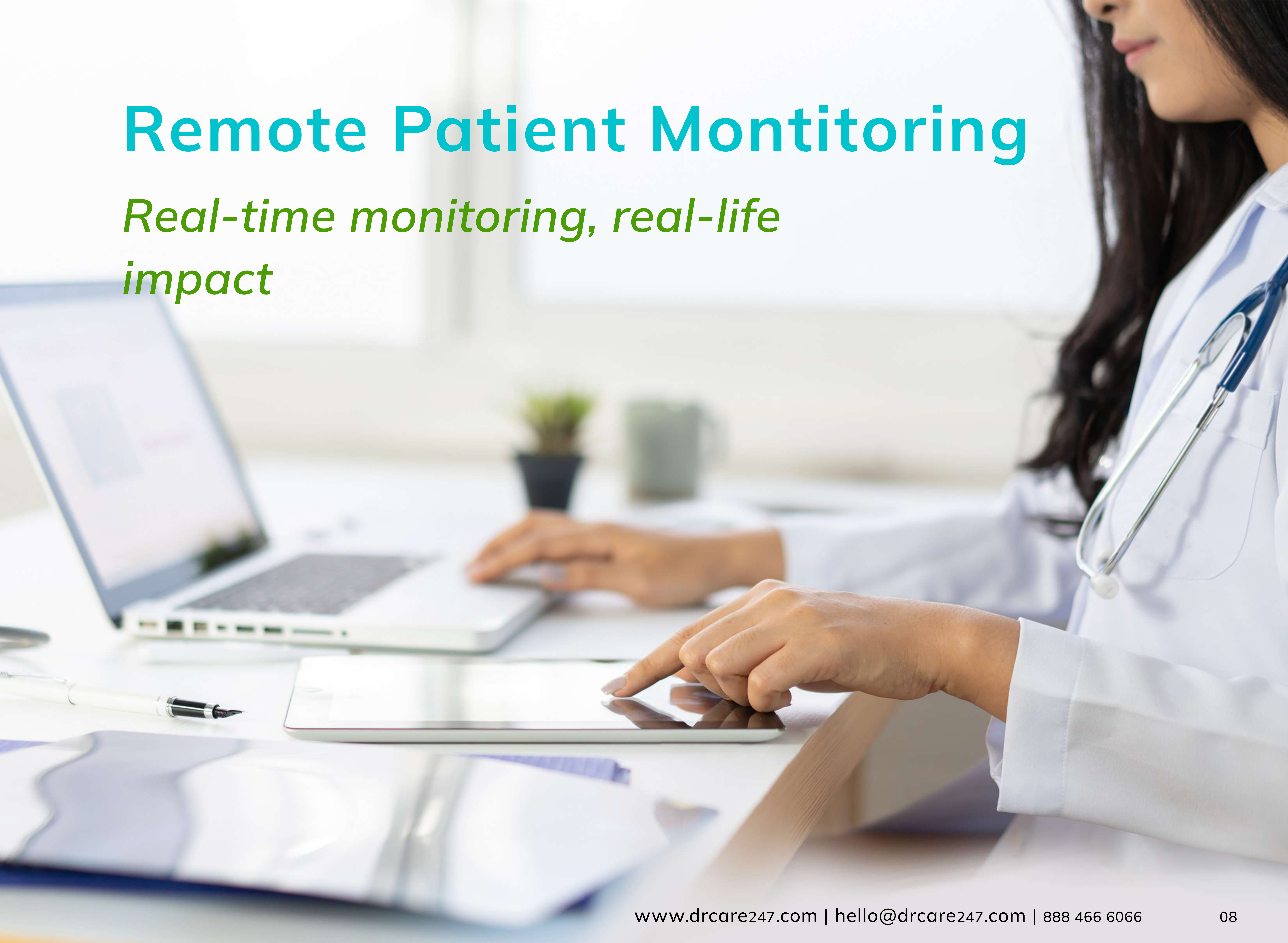
- Improved patient outcomes and satisfaction
- Increased efficiency and productivity for healthcare providers
- Cost-effective solution for healthcare practices of any size
- Accessible and convenient care for patients, regardless of location
- Enhanced communication and collaboration between providers and patients





# Remote Patient Monitoring

*Real-time monitoring, real-life impact*





# Remote Patient Monitoring



DrCare247's Remote Patient Monitoring (RPM) platform is a cutting-edge solution that empowers healthcare providers to provide proactive care to patients. It offers real-time tracking of vital signs and health data, keeping healthcare providers informed and connected with their patients, resulting in improved patient outcomes and satisfaction.

The RPM platform allows patients to enjoy the convenience and accessibility of remote monitoring, reducing the need for in-person visits and hospitalizations. Patients can track their health data, receive personalized alerts and reminders, and take control of their care by making informed decisions about their health.

The RPM platform seamlessly integrates with electronic health records (EHRs) and other healthcare management systems. This integration enables healthcare providers to access patient data from one centralized location, leading to enhanced care coordination and efficiency.

By experiencing the real-time monitoring and tangible impact of DrCare247's RPM platform, healthcare providers can revolutionize the way they deliver care to their patients, improving overall healthcare delivery and patient experience.

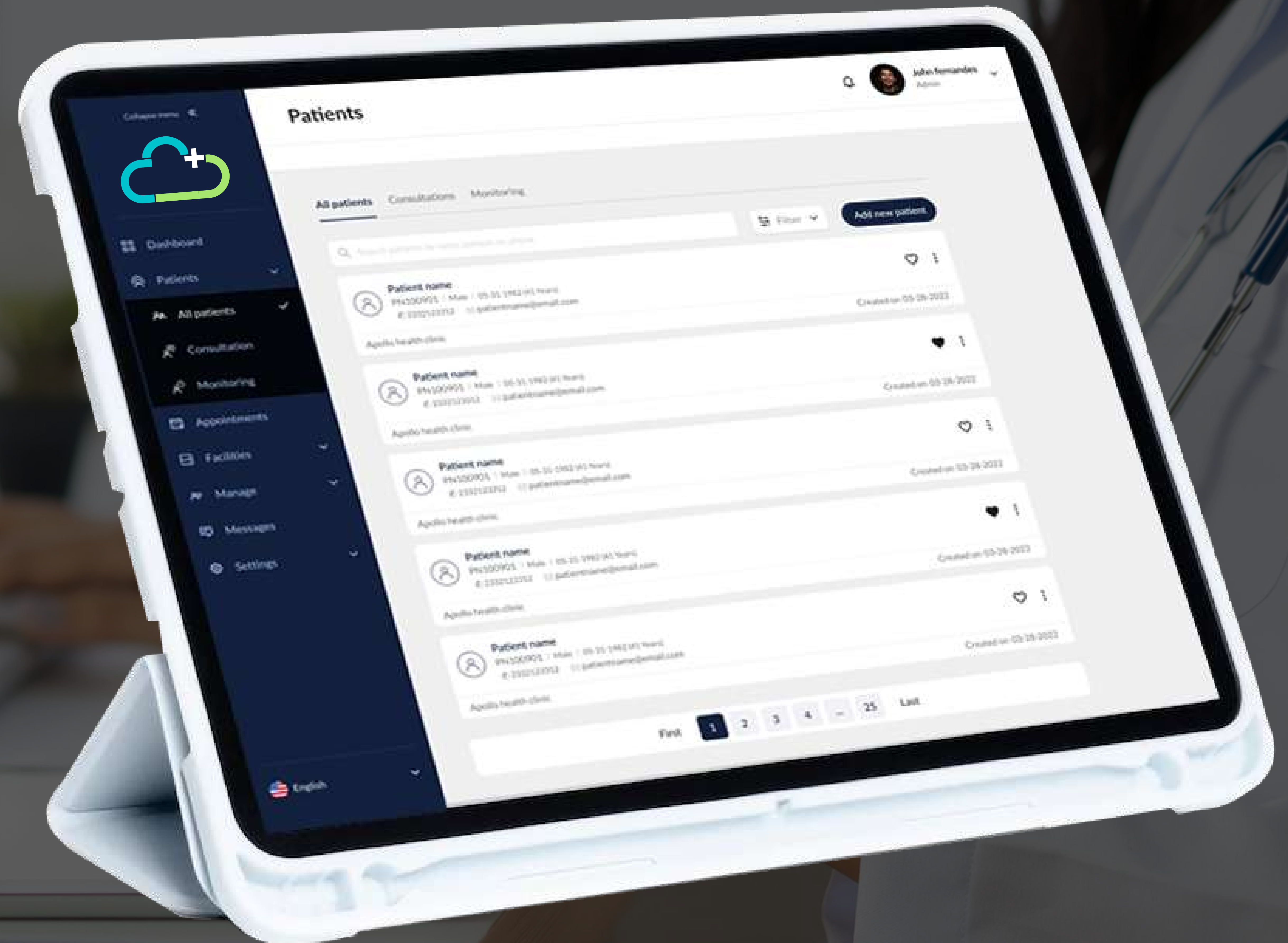


# Key Features

- Real-Time Vital Signs Tracking
- Customizable Alerts
- Secure Data Management
- Automated Reporting
- User-Friendly Interface
- Seamless Device Integration
- Remote Consultation
- AI-Powered Analytics

## Benefits

- Improved patient outcomes with real-time monitoring
- Increased patient engagement and satisfaction
- Reduced healthcare costs and readmissions
- Efficient and streamlined care management
- Remote access to patient data for informed decision-making
- Customizable alerts and notifications for timely interventions
- Improved communication and collaboration among care team members
- Compliance with regulatory requirements and standards





# Electronic Medical Record

*Simplify your medical records,  
streamline your practice*





# Electronic Medical Record

DrCare247's Electronic Health Record (EHR) system provides healthcare providers with an easy and efficient way to manage patient information and health records.

With customizable templates and forms, providers can streamline their workflow and access patient information quickly and securely. Plus, with HIPAA-compliant storage and easy data sharing, providers can collaborate and coordinate care with ease.



With DrCare247's EHR platform, healthcare providers can easily manage and track patient health records, including medical history, medications, allergies, lab results, and more. The platform also includes features such as e-prescribing, patient scheduling, and secure messaging, allowing healthcare providers to offer more personalized and efficient care.



# Key Features

- User-friendly interface for easy navigation
- Secure and HIPAA-compliant data storage
- Customizable templates for various medical specialties
- Interoperability with third-party systems and tools
- Prescription management and e-prescribing
- Clinical decision support and alerts for patient care
- Robust patient portal for easy communication and access to health information
- Streamlined billing and revenue cycle management
- Advanced analytics and reporting tools for practice performance monitoring

# Benefits

- Streamlined record keeping and management
- Easy access to patient information and health history
- Improved patient safety and care coordination
- Simplified prescription management and e-prescribing
- Increased efficiency and productivity for healthcare practices
- Compliance with industry regulations and standards
- Reduced paperwork and administrative burden
- Integration with other healthcare software and tools

### VITALS

Vitals recorded on

Height (cms)  Weight (lbs)

Temperature (F)

Blood pressure (Sys Bp)  (Dia Bp)

Running duration  Distance (miles)  Calories

### MEDICATION

Prescribed on

Prescribed by

Drug name

☒ Colpol 10mg  
Cipla - Capsule Dosage     Days

☒ Crocin 10mg  
Cipla - Tablet Dosage     Days

Note

Max 250 charcters

### PROBLEM

Diagnosed on

Diagnosed by

Diagnoses

☒ Fever (101)  
☒ Hypertension (102)  
☒ Cold (119)  
☐ Gastritis (125)  
☐ Eye problem (110)

Note

Max 250 charcters

### PROCEDURE

Procedure on

Procedure by

Procedure

☒ Follow-up consultation (101)

☒ CT Scan (101)

Note

Max 250 charcters



# Practice Management

*Optimize your practice,  
and elevate your care*

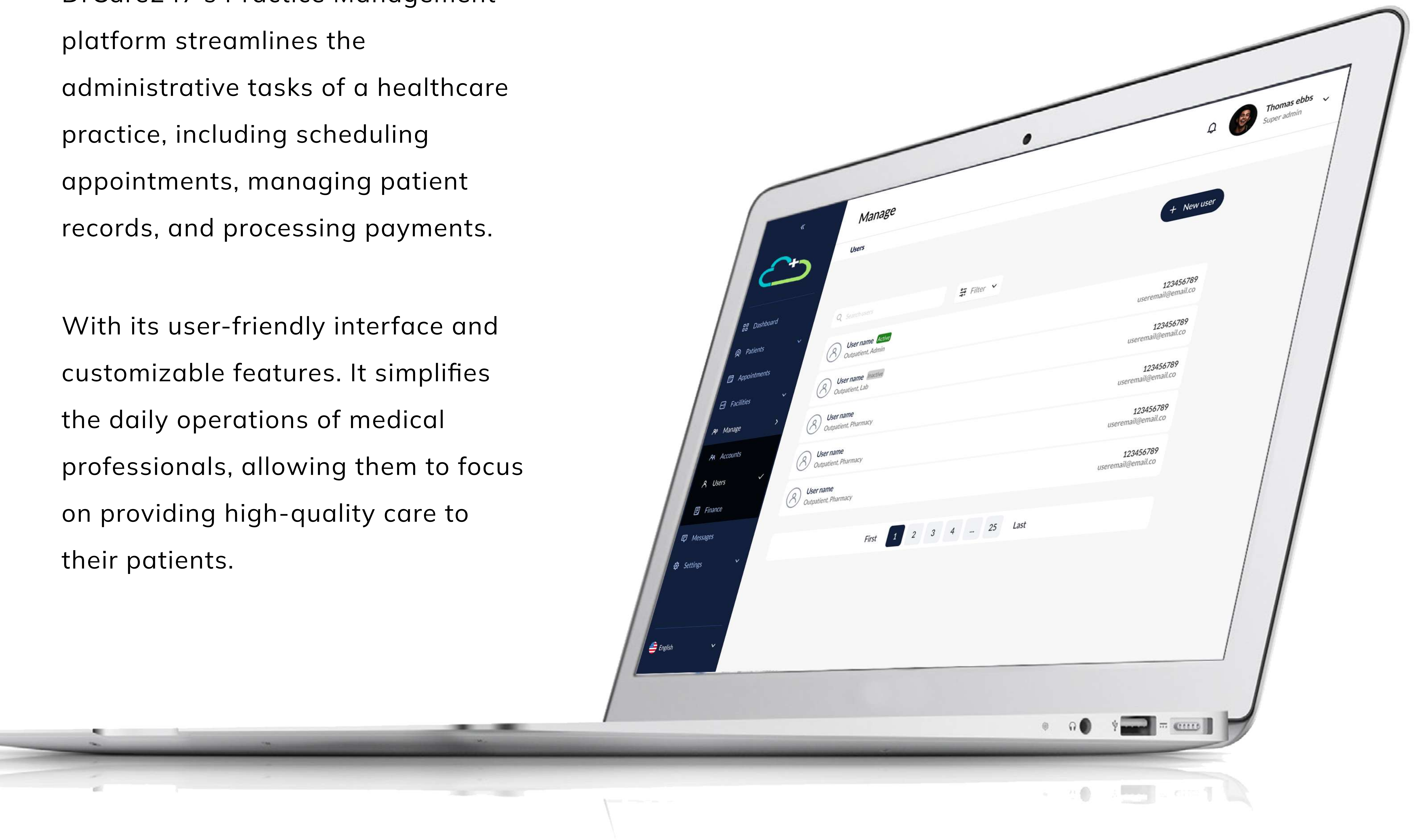




# Practice Management

DrCare247's Practice Management platform streamlines the administrative tasks of a healthcare practice, including scheduling appointments, managing patient records, and processing payments.

With its user-friendly interface and customizable features. It simplifies the daily operations of medical professionals, allowing them to focus on providing high-quality care to their patients.





# Key Features

- Automated appointment reminders and patient communication
- Patient portal for secure communication and access to health information
- Customizable templates for clinical documentation and note-taking
- Workflow management to streamline practice operations
- Analytics and reporting tools to track performance and identify areas for improvement
- Integration with third-party tools and services, such as payment gateways and imaging systems
- Secure data storage and backup to protect patient information and practice data

## Benefits

- Increased efficiency and productivity for healthcare practices
- Streamlined administrative processes, saving time and reducing errors
- Enhanced patient engagement through online appointment scheduling and virtual visits
- Access to real-time analytics and reporting for better decision-making and performance tracking





# Features

## A

Analytics and reporting  
Appointment scheduling and reminders  
Appointment waitlist and cancellations  
Authentication and security features

## B

Behavioral health telehealth services  
Billing and payment processing

## C

Clinical documentation and note-taking  
Customizable care pathways  
Customizable clinical decision support  
Customizable clinical templates  
Customizable consent forms  
Customizable health information forms  
Customizable patient intake forms  
Customizable population health analysis and reporting  
Customizable prescription workflows  
Customizable reporting dashboard

## E

EHR integration  
Electronic lab ordering and results  
Electronic lab results notifications  
Electronic prescribing and medication history  
Event notifications

## G

Group appointments and teleconferencing  
Group appointments and teleconferencing

## H

Health record sharing with other providers  
HIPAA compliance In-app appointment check-in/out

## I

In-app chatbots or symptom checkers (TBD)  
Integration with labs and diagnostics  
Integration with PM systems  
Integration with remote monitoring devices  
Integration with sleep disorder monitoring devices  
Interactive medication information  
Interoperability with other systems

## M

Medication management and prescriptions  
Multi-language support

## P

Patient engagement tools and resources  
Patient portal and management  
Patient portal with health information  
Patient satisfaction ratings  
Patient surveys  
Personalized health plan tracking  
Prescription refill requests

Prescription refill requests

Prescription refill requests

Provider messaging and collaboration

Provider search and directory

## R

Real-time appointment availability  
Remote access to health information  
Remote COVID-19 symptom monitoring  
RPM and health tracking

## S

Secure document sharing and storage  
Secure messaging and communication  
Secure remote access to health information  
Smart prescription alerts

## T

Telehealth for behavioral health  
Telemedicine/virtual consultations

## V

Video conferencing  
Virtual chronic disease management  
Virtual post-operative care



# Technology Stack

Area	Tech	Detail
Provider/Doctor portal	Web	ASP.net MVC, Angular JS, Java Script, HTML, CSS
Client/Patient Portal	Web	SP.Net Core, React JS, Java Script, HTML, CSS
Setup Portal	Web	Azure SQL, Azure Blob
API	Rest API	ASP.Net Core, Azure Function
Mobile App	Hybrid App	React Native, Realm, Redux, Gradle
Data	Database & Storage	Azure SQL, Azure Blob
Security	Authentication	Microsoft Identity, oAuth
Communication	Audio/Video	WebRTC, FCM, SignalR
Environment	Cloud	Microsoft Azure, Amazon AWS
IDEs		Visual studio, Android Studio, XCode
Libraries		jQuery, Bootstrap, Axios, NPM, YARN, CocoaPods



# Pricing Plans

Platform Features	Basic	Professional	Enterprise
<b><i>Scheduling</i></b>	<b>Single Provider</b>	<b>Single/Group Providers</b>	<b>Agency/Health System</b>
Book now (with a provider)	✓	✓	✓
Book now (without provider)		✓	✓
Consult now (with provider)*			✓
Consult now (without provider)			✓
Cancel or reschedule	✓	✓	✓
Personal calendar integration*		✓	✓
<b><i>Communication</i></b>			
Audio or video calls	Unlimited	Unlimited	Unlimited
Call recording (up to 60 days)		✓	✓
Direct call to patient phone (US only)*^		✓	✓
Group calling		✓	✓
Text or SMS ^		✓	✓
Chat messaging		✓	✓
Email notification	✓	✓	✓
<b><i>Patient</i></b>			
Consultation summary	✓	✓	✓
Patient health records	✓	✓	✓
Document/image upload	✓	✓	✓
Appointment reminders		✓	✓
Family members		✓	✓
Mobile app	✓	✓	✓



# Pricing Plans

Platform Features	Basic	Professional	Enterprise
<b><i>Provider or Doctor</i></b>	Single Provider	Single/Group Providers	Agency/Health System
Clinical record/note	✓	✓	✓
Clinical note template	1 template	5 template	Unlimited
Follow-up or referral		✓	✓
Prescription print	✓	✓	✓
Lab order/result		✓	✓
Patient questionnaire, intake forms		✓	✓
Mobile app*		✓	✓
<b><i>Administrator or General</i></b>			
Provider and states		✓	✓
Provider scheduling	✓	✓	✓
Content, HIPAA, other forms, etc	✓	✓	✓
Pricing setup	Standard	Flexible	Flexible
Discount or coupon		✓	✓
Multilingual		✓	✓
Multi country and currency*			✓
Multiple account or aggregator			✓
Payment or subscription plan		✓	✓
Health tips or education		✓	✓
Provider review and rating*	✓	✓	✓



# Pricing Plans

Platform Features	Basic	Professional	Enterprise
<b><i>Branding</i></b>	<b>Single Provider</b>	<b>Single/Group Providers</b>	<b>Agency/Health System</b>
Logo and colors	✓	✓	✓
Custom domain		✓	✓
Portal content management*			✓
Branded mobile app			✓
<b><i>Billing or Payment</i></b>			
Credit card payment^	✓	✓	✓
Refund or void payment	✓	✓	✓
Insurance input		✓	✓
Insurance eligibility verification (US only)*^		✓	✓



# Pricing Plans

Analytics and Reports	Basic	Standard	Standard
<b>Remote Patient Monitoring</b>	Single Provider	Single/Group Providers	Agency/Health System
Health monitoring & alerts		✓	✓
Activity monitoring & alerts*			✓
Wearable device integration*		✓	✓
Portable device integration			✓
<b>Training and Support</b>			
Online training	✓	✓	✓
24/7 email and chat support	✓	✓	✓
Phone support		✓	✓
<b>Security</b>			
HIPAA compliance	✓	✓	✓
SSL encryption	✓	✓	✓
Data encryption	✓	✓	✓
100% data ownership	✓	✓	✓
Dedicated database		✓	✓
Monthly subscription	\$100	\$200	\$500
Included providers	1	3	5
Additional each provider per month	\$25	\$35	\$50
ePrescription to pharmacy (US only) monthly^	+ \$55/provider (no controlled substance) OR + \$65/provider (controlled substances)		
Customization and integration services with us are flexible, with the option of project-based or hourly billing at our hybrid rate		\$35 per hour	

\*Conditions Apply